



# Catering and Hospitality

Local Information Sheet No. 10

## The Work

**Are you keen on working with people and being involved in a service industry?  
Have you considered working in Hospitality and Catering?**

Would you enjoy meeting people, preparing food, housekeeping, being part of a team and working variable hours? Increasingly, staff are being expected to carry out a variety of duties rather than concentrating on one area, for example spending time as a receptionist and as a waitress/waiter. There are a range of career paths available, and for those with experience who are willing to move around, promotion opportunities are good. There are also hotel and management courses available if you wish to enter management. See Work Matters for more labour market information (see page nine - Easy ways to get useful information).

## What's Happening?

The catering and hospitality industry includes a wide range of establishments such as hotels, hostels, restaurants, cafes, pubs, and contract catering. The profession currently employs 2½ million people in the UK. Locally, 21,100 people are employed in hotels and catering. There are a large number of small companies, with 75% of employees working for a company employing less than 50 people. Many hospitality companies are international and offer opportunities to work abroad. Hospitality and Tourism has been identified by 'West at Work' as a local area of growth where specific skills are, or will be, in demand. Particular skills shortages exist for chefs/cooks and for managers with a range of skills including people management, problem solving, commercial and business skills. ICT skills are important in the industry, particularly in hotels where many of which are now developing e-marketing strategies both to develop new business and to retain repeat customers. The catering and hospitality sector has a large proportion of people aged 25 and under (38%) compared to the average across all sectors (13%), and a high turnover of staff, which creates good opportunities for those wanting to start work in this industry.

## Possible Job Titles

- |   |                                 |                                    |
|---|---------------------------------|------------------------------------|
| <b>Baker</b>                                | <b>Hotel/Accommodation Room</b> | <b>Kitchen Assistant/Porter</b>    |
| <b>Bar Person/Manager</b>                   | <b>Attendant</b>                | <b>Catering Restaurant Manager</b> |
| <b>Butcher</b>                              | <b>Hotel Manager</b>            | <b>Retail Assistant</b>            |
| <b>Chef</b>                                 | <b>Hotel Porter</b>             | <b>Waiter/Waitress</b>             |
| <b>Conference and Banqueting Assistant/</b> | <b>Hotel Receptionist</b>       |                                    |
| <b>Manager</b>                              |                                 |                                    |

For information on these jobs see sections **IB/IC/IJ/CAT/SAC** of the Connexions library.

## Your Options at 16 and 17

- **Further education at school or college** – continue to study, full or part-time, for a career or keep your future options open and simply continue to improve your qualifications.
- **Apprenticeships** (Level 2)/Advanced Apprenticeships (Level 3) – learn new skills with an employer, gain qualifications and get some real work experience. You will receive a wage, or, if you are eligible, an Education Maintenance Allowance of up to £30 a week.
- **Job** – regular, paid work that, with training, can lead to recognised qualifications.
- **e2e** (Entry to Employment) & **Pre-e2e** – programmes to help you prepare for a job, an Apprenticeship or further education.

For details of all these options speak to your Connexions personal adviser or see page nine – Easy ways to get useful information.

## Section 1

### Further education: what's available locally and how to apply.

- This sheet lists full-time vocational courses. Other courses and ways of learning may be available.
- **Futures4Me** – explore all post-16 learning and training opportunities available in the West of England.
- Contact colleges/sixth form colleges for information and an application form. They all have websites.
- Go to open evenings and information events. See page nine – Easy ways to get useful information.
- Ask colleges/sixth form colleges how well previous students have done on their courses.
- Use your school's Connexions Information Centre for information about local colleges and sixth forms.
- Higher education, Apprenticeships, a job with training, self-employment or time out to travel or do voluntary work are all options after college/sixth form college.
- Education Maintenance Allowance (EMA) is a weekly payment to help with costs if you go into the sixth form, college or go into training. Other financial support exists to help with travel, specialist courses, books and equipment and childcare. Terms and conditions apply to all. For more information - <http://moneytolearn.direct.gov.uk>

**CITY OF BATH COLLEGE**  
 Avon Street, Bath BA1 1UP  
 Tel: 01225 312191  
 Website: [www.cityofbathcoll.ac.uk](http://www.cityofbathcoll.ac.uk)

#### **Catering and Hospitality – NVQ Level 1**

(1 year). Entry requirements are a basic education and willingness to learn. This is a practical, work-related course which will provide you with a basic overview of working in the Catering and Hospitality industry.

#### **Catering and Hospitality – NVQ Level 2**

(1 year). Entry requirements are 4 GCSEs grade C or above. This is a practical, work-related course which will provide you with a detailed overview of working in the Catering and Hospitality industry. The course covers food preparation, cooking and food & drink service.

#### **Catering and Hospitality – NVQ Level 3**

(1 year). Entry requirements are Catering Level 2 and work experience. This is an advanced practical, work-related course which will provide you with a detailed overview of working in the Catering and Hospitality industry.

#### **Catering and Hospitality – Introduction to Professional Cookery – VRQ Level 1**

(1 year). Entry requirements are 4 GCSEs grade C or above including English and Maths. You will learn many key cooking principles and practices and a broad range of theory topics to complement the practical activities.

#### **Catering and Hospitality – Introduction to Professional Cookery – VRQ Level 2**

(1 year). Entry requirements are VRQ Catering Level 1. Units include kitchen operations, cost and menu plans and more advanced cookery methods including preparation of meat, fish, soup, fruit and vegetables, desserts and bakery.

### **CITY OF BRISTOL COLLEGE – ASHLEY DOWN CENTRE**

Ashley Down Road, Bristol BS7 9BU  
 Tel: 0117 312 5000  
 Website: [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)

#### **Craft Bakery Apprenticeship – NVQ 2**

(1 year). Entry requirements are GCSE grades of D and above and a good record of achievement from school. You will also need employment as an apprentice with an employer for a minimum of 16 hours per week. You will work towards Level 3. This will give you a broad range of skills and understanding of the industry, opening up a variety of employment opportunities.

#### **Food & Drink Service Apprenticeship – Level 2**

(2 years). Entry requirements are an excellent record of attendance and punctuality. You will also need employment as an apprentice with an employer for a minimum of 16 hours per week. This course covers aspects of food & drink service for a range of hospitality and catering establishments. Studies are a combination of workplace and College learning, development of practical skills and theory sessions to develop your knowledge and understanding.

#### **Front Office Apprenticeship – Level 2**

(2 years). Entry requirements are an excellent record of attendance and punctuality. You will also need employment as an apprentice with an employer for a minimum of 16 hours per week. This course

covers aspects of front office operations within a Hotel. Studies are a combination of workplace and College learning, development of practical skills and theory sessions to develop your knowledge and understanding.

### **Housekeeping Apprenticeship – Level 2**

(2 years). Entry requirements are an excellent record of attendance and punctuality. You will also need employment as an apprentice with an employer for a minimum of 16 hours per week. This course covers aspects of Housekeeping operations within a Hotel or Guesthouse. Studies are a combination of workplace and College learning, development of practical skills and theory sessions to develop your knowledge and understanding.

### **Kitchen and Restaurant Skills – VRQ 1 and 2**

(2 years). No formal entry requirements but will need good general education and a personal interview. You will develop your knowledge of cooking and food service. You'll get first-hand experience of how to prepare and cook meat, poultry, fish and vegetable dishes as well as sauces, soups and pastry dishes. You'll learn all about customer and staff relations, general catering administration and hospitality selling and develop your understanding of hygiene, health and safety.

### **Professional Cookery or Food Processing and Cooking Apprenticeship – NVQ 2**

(1 year). Entry requirements are 3 GCSEs grade D or above, a good record of attendance and punctuality and a personal interview. These qualifications cover the preparation, processing and cooking of a variety of food and leads to Level 3.

### **Multi-skilled Hospitality Apprenticeship – Level 2**

(2 years). Entry requirements are an excellent record of attendance and punctuality. You will also need employment as an apprentice with an employer for a minimum of 16 hours per week. This course provides the opportunity for a range of skills to be developed when working in a catering and hospitality environment. Studies are a combination of workplace and College learning, development of practical skills and theory sessions to develop your knowledge and understanding.

## **CITY OF BRISTOL COLLEGE – COLLEGE GREEN CENTRE**

**St Georges Road, Bristol BS1 5UA**

**Tel: 0117 312 5000**

**Website: [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)**

### **Multi-Skilled Hospitality – NVQ 1**

(1 year). You don't need any formal qualifications but you do need a good school report, a positive attitude and enthusiasm for the catering and hospitality industry. This course is designed for enthusiastic individuals, school leavers and others, starting out in their career in the Hospitality and Catering Industry. You will be working both back and front of house in our restaurants and cafés. This is an opportunity for you to get an experience of catering and hospitality and to learn about customer and staff relations, general catering administration and develop your understanding of hygiene, health and safety.

### **Advanced Professional Cookery – NVQ 3**

(1 year). Entry requirements are that you will need to attend a personal interview, maintain 100% attendance and punctuality and have either a VRQ Diploma Level 2 or an NVQ 2 Food Preparation and Cooking. This course is your chance to specialise. You'll get to choose from a number of options from Kitchen to Larder. It's a demanding course so you'll need to be motivated – but you'll be rewarded with an in-depth knowledge of your chosen area. You will also get an insight into the supervisory aspects of your specialism and learn more about hygiene. Time spent working on placements will add to your experiences and you'll come away well prepared to take your career to the next level.

### **Hospitality and Catering – BTEC National Diploma/National Certificate**

(2 years). Entry requirements are 4 GCSEs grade C or above, preferably to include English language and evidence of numeracy or NVQ Level 2 qualifications in Hotel and Catering. If you're committed to getting the most comprehensive and highest quality training the hospitality and catering industry has to offer, this is the course for you. You'll study a huge range of units and Key Skills including: European Cuisine; Serving Food and Drink; Hospitality Business Enterprise; Customer Relations; Promotional Activities and Team Leadership; and Health & Safety. To give you an insight into a successful business at work, we'll take you on visits to hospitality and catering outlets. Working in the College's purpose built restaurants and cafes, together with three weeks' work experience in the real world, also adds to your experience.

## **CITY OF BRISTOL COLLEGE – SOUNDWELL CENTRE**

**St Stephens Road, Soundwell, Bristol BS16 4RL**

**Tel: 0117 312 5000**

**Website: [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)**

### **Kitchen and Restaurant Skills – VRQ 1 and 2**

(2 years). No formal entry requirements but will need good general education and a personal interview.

You will develop your knowledge of cooking and food service. You'll get first-hand experience of how to prepare and cook meat, poultry, fish and vegetable dishes as well as sauces, soups and pastry dishes. You'll learn all about customer and staff relations, general catering administration and hospitality selling and develop your understanding of hygiene, health and safety.

#### **Professional Cookery Fast-track – NVQ 2**

(1 year). No formal entry requirements but will need a good general education and a personal interview. This course aims to prepare you for a career in the kitchen or restaurant in any sector of the hospitality industry. If you have an interest in food and want to learn the skills and techniques to take your first step towards such a career, then this course is for you. Working as part of a team, you will get loads of hands-on experience in our purpose-built restaurants and cafés. As well as practical skills you will learn about hygiene, customer service, costing, using IT and health and safety - all necessary to support your practical skills in the restaurant and kitchen.

#### **CITY OF BRISTOL COLLEGE – SOUTH BRISTOL SKILLS ACADEMY**

Whitchurch Lane, Bristol, BS14 0JZ

Tel: 0117 312 5000

Website: [www.cityofbristol.ac.uk](http://www.cityofbristol.ac.uk)

#### **Kitchen and Restaurant Skills – VRQ 1 and 2**

(2 years). No formal entry requirements but will need good general education and a personal interview. You will develop your knowledge of cooking and food service. You'll get first-hand experience of how to prepare and cook meat, poultry, fish and vegetable dishes as well as sauces, soups and pastry dishes. You'll learn all about customer and staff relations, general catering administration and hospitality selling and develop your understanding of hygiene, health and safety.

#### **Multi-Skilled Hospitality – NVQ 1**

(1 year). You don't need any formal qualifications but you do need a good school report, a positive attitude and enthusiasm for the catering and hospitality industry. This course is designed for enthusiastic individuals, school leavers and others, starting out in their career in the Hospitality and Catering Industry. You will be working both back and front of house in our restaurants and cafés. This is an opportunity for you to get an experience of catering and hospitality and to learn about customer and staff relations, general catering administration and develop your understanding of hygiene, health and safety.

#### **Professional Cookery Fast-track – NVQ 2**

(1 year). No formal entry requirements but will need good general education and a personal interview. This course aims to prepare you for a career in the kitchen or restaurant in any sector of the hospitality industry. If you have an interest in food and want to learn the skills and techniques to take your first step towards such a career, then this course is for you. Working as part of a team, you will get loads of hands-on experience in our purpose-built restaurants and cafés. As well as practical skills you will learn about hygiene, customer service, costing, using IT and health and safety - all necessary to support your practical skills in the restaurant and kitchen.

#### **Advanced Professional Cookery – NVQ 3**

(1 year). Entry requirements are that you will need to attend a personal interview, maintain 100% attendance and punctuality and have either a VRQ Diploma Level 2 or an NVQ 2 Food Preparation and Cooking. This course is your chance to specialise. You'll get to choose from a number of options from Kitchen to Larder. It's a demanding course so you'll need to be motivated – but you'll be rewarded with an in-depth knowledge of your chosen area. You will also get an insight into the supervisory aspects of your specialism and learn more about hygiene. Time spent working on placements will add to your experiences and you'll come away well prepared to take your career to the next level.

#### **ST BRENDAN'S SIXTH FORM COLLEGE**

Broomhill Road, Brislington, Bristol BS4 5RQ

Tel: 0117 977 7766

Website: [www.stbrn.ac.uk](http://www.stbrn.ac.uk)

#### **Professional Cookery – Diploma City & Guilds Level 2**

You will develop good practical cooking skills which can be used in a range of catering environments, supported by theory in areas such as food safety, health and safety legislation and current industry practices.

**WESTON COLLEGE**

Knightstone Road, Weston-super-Mare BS23 2AL

Tel: 01934 411411

Website: [www.weston.ac.uk](http://www.weston.ac.uk)**Multi-skilled Hospitality Services**

(1 year). Entry requirements are lower band GCSEs. Can lead to employment or NVQ Level 2.

**Hospitality and Catering – Foundation Diploma**

(1 Year). We recommend you have some GCSEs grades C - E and evidence of competence in Literacy and Numeracy would be an advantage. You must be able to demonstrate an interest in the subject and a willingness to study this course.

**Hospitality and Catering – Higher Diploma**

(1 Year). We recommend you have 4 GCSEs grades C - E, preferably to include English Language and Maths at grade C or above or a Foundation Diploma in Hospitality and Catering.

**Hospitality and Catering – Advanced Diploma**

(2 Years). We recommend you have 5 GCSEs grades A - C including English Language and Maths. Alternatively you will need an appropriate Level 2 qualification accompanied by GCSEs in Maths and English Language grades A - C or equivalent (e.g. Key Skills at Level 2 in Communication and Application of Number).

**Hospitality Supervision – BTEC National Diploma**

(2 Years). We recommend you have least 5 GCSEs grades A - C, preferably to include Maths and English Language. Alternatively you will need an appropriate Level 2 qualification such as an NVQ 2 in Professional Cookery.

**Professional Cookery 7100-01 – Diploma**

(1 Year). We recommend you have some GCSEs grades C - E and you must be able to demonstrate an interest in the subject and a willingness to study this course.

**Professional Cookery 7100-02 – The new 706-2 – Diploma**

(1 Year). We recommend you have 4 GCSEs grades C - E, preferably to include two at grade C or above. Alternatively you will need an appropriate Level 1 qualification such as a BTEC Introductory Professional Cookery/Diploma or an NVQ Level 1 or 2.

**Professional Cookery – NVQ 2**

(1 Year). We recommend you have 4 GCSEs grades C - E, preferably to include English Language and Maths at grade C or above. Alternatively you will need an appropriate Level 1 qualification such as a BTEC Introductory Certificate/Diploma or an NVQ Level 1.

**Multi-skilled Hospitality Services – NVQ 1**

(1 Year). We recommend you have some GCSEs grades C - E and you must be able to demonstrate an interest in the subject and a willingness to study this course.

**Section 2****Year 12 (Sixth Form)**

- Choose from a wide range of courses including AS/A2 Levels, GCSEs, Diplomas, National Diplomas, NVQs and other work related courses.
- Contact sixth forms for information and an application form. They all have websites.
- Go to open evenings and information events. See page nine – Easy ways to get useful information.
- Ask sixth forms how well previous students have done on their courses.
- Use your school's Connexions Information Centre for information about local sixth forms.
- Additional further education, higher education, Apprenticeships, a job with training, self-employment or time out to travel or do voluntary work are all options after the sixth form.
- Educational Maintenance Allowance is a weekly payment to help you continue to learn or train. EMA is worth up to £30 a week. Other financial support exists to help with travel, specialist courses, books and equipment and childcare. Terms and conditions apply to all. For more information – <http://moneytolearn.direct.gov.uk>

**Section 3****Apprenticeships and Jobs**

Both of these options allow you to learn new skills with an employer and get some real work experience –

but only an Apprenticeship will guarantee you training and the chance to gain qualifications. You will receive a wage, or, if you are eligible, an Education Maintenance Allowance of up to £30 a week. See page nine – Easy ways to get useful information.

## Local Apprenticeships

### Customer Service

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)

### Cooking and Food and Drink Service

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. [peggy.tovey@weston.ac.uk](mailto:peggy.tovey@weston.ac.uk)

### Drink Service Only

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. [john.wilkie@utrain.com](mailto:john.wilkie@utrain.com)

### Food and Drink Service

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. [mmitchell@protocol-skills.co.uk](mailto:mmitchell@protocol-skills.co.uk)
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. [john.wilkie@utrain.com](mailto:john.wilkie@utrain.com)
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. [peggy.tovey@weston.ac.uk](mailto:peggy.tovey@weston.ac.uk)

### Food Processing

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
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### Food Processing and Cooking

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. [mmitchell@protocol-skills.co.uk](mailto:mmitchell@protocol-skills.co.uk)

### Food Service Only

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### Front Office

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. [john.wilkie@utrain.com](mailto:john.wilkie@utrain.com)

### Hospitality

- **City of Bath College**, Avon Street, Bath BA1 1UP. 01225 328644. Lianne McCarthy. [mccarthy@citybathcoll.ac.uk](mailto:mccarthy@citybathcoll.ac.uk)
- **City of Bristol College**, College Green Centre, St Georges Road, Bristol BS1 5UA. 0117 312 5007. Claire Arbery. [claire.arbery@cityofbristol.ac.uk](mailto:claire.arbery@cityofbristol.ac.uk)

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. peggy.tovey@weston.ac.uk

### Hospitality and Catering

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. mmitchell@protocol-skills.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. peggy.tovey@weston.ac.uk

### Hospitality Supervision

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. mmitchell@protocol-skills.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. peggy.tovey@weston.ac.uk

### Housekeeping

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. john.wilkie@utrain.com

### Meat Handling

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk

### Multi-Skilled Hospitality

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. mmitchell@protocol-skills.co.uk
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. john.wilkie@utrain.com

### Professional Cookery

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell. mmitchell@protocol-skills.co.uk
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- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. peggy.tovey@weston.ac.uk

### Specialised Chefs

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk

### Local Advanced Apprenticeships

#### Cooking and Food and Drink Service

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411. Peggy Tovey. peggy.tovey@weston.ac.uk

#### Customer Service

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126. Mike Worley. mike.worley@hittraining.co.uk

**Drink Service Only**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk

**Food and Drink Service**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
Peggy Tovey. peggy.tovey@weston.ac.uk

**Food Processing**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
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**Food Processing and Cooking**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk

**Food Service Only**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk

**Front Office**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk

**Hospitality**

- **City of Bath College**, Avon Street, Bath BA1 1UP. 01225 328644. Lianne McCarthy.  
mccarthy1@citybathcoll.ac.uk
- **City of Bristol College**, College Green Centre, St Georges Road, Bristol BS1 5UA. 0117 312 5007.  
Claire Arbery. claire.arbery@cityofbristol.ac.uk
- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
Peggy Tovey. peggy.tovey@weston.ac.uk

**Hospitality and Catering**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell.  
mmitchell@protocol-skills.co.uk
- **VT Training Plc**, 30 The Courtyard, Woodlands, Bradley Stoke, Bristol BS32 4NH. 01454 618960.  
Craig Dutton. craig.dutton@vtplc.com
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
Peggy Tovey. peggy.tovey@weston.ac.uk

**Hospitality Supervision**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk
- **Protocol Skills Limited**, 19 Byron Way, Exmouth, Devon EX8 5SE. 07795 255747. Melissa Mitchell.  
mmitchell@protocol-skills.co.uk
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. john.wilkie@utrain.com
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
Peggy Tovey. peggy.tovey@weston.ac.uk

**Housekeeping**

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. mike.worley@hittraining.co.uk

### Meat Handling

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)

### Multi-Skilled Hospitality

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)

### Professional Cookery

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)
- **Ultra Training Limited**, Uzella House, Callywith Gate, Launceston Road, Bodmin, Cornwall PL31 2RQ. 0845 009 1097. John Wilkie. [john.wilkie@utrain.com](mailto:john.wilkie@utrain.com)
- **Weston College**, Knightstone Road, Weston-super-Mare, North Somerset BS23 2AL. 01934 411411.  
Peggy Tovey. [peggy.tovey@weston.ac.uk](mailto:peggy.tovey@weston.ac.uk)

### Specialised Chefs

- **Hit Training**, 1st Floor Aztec Centre, Aztec West, Almondsbury, Bristol BS32 8AR. 07984 501126.  
Mike Worley. [mike.worley@hittraining.co.uk](mailto:mike.worley@hittraining.co.uk)

The following large national employers may be of interest to you - check out their websites:

- **Sodexo Catering and Support Services** - [www.sodexo.com](http://www.sodexo.com)  
(Click on Jobs for recruitment)
- **Compass Group UK and Ireland** - [www.compass-group.co.uk](http://www.compass-group.co.uk)  
(Recruitment direct via <http://compass.peoplebank.com/pbank/owa/compass.mainpage>)

### For more on Apprenticeships

- [www.apprenticeships.org.uk](http://www.apprenticeships.org.uk) – visit the National Apprenticeship website for information including the National Apprenticeship Vacancy Matching Service (scroll down and click on the 'Apprenticeship Vacancies' link). This service lets you search for Apprenticeship vacancies in a variety of ways, such as by occupational area, provider or by postcode.
- **08000 150 600** – Call the National Apprenticeship Hotline for help and advice.
- If you are still not sure and need help, please contact careers staff in your school/college or your local Connexions West of England Centre (addresses at end of this leaflet).

### Time Off for study or training

- The right to Time Off for Study or training is designed to help you if you are aged 16-17, got few if any qualifications at school, and are now employed in a job which offers little or no training.
- For more information – [www.connexions-direct.com](http://www.connexions-direct.com) – look under work schemes>time off for study and training.

### Easy ways to get useful information

- [www.connexionswest.org.uk](http://www.connexionswest.org.uk) – information for 13-19 year olds; vacancies; local support agencies; education & training database; publication downloads.
- <http://options.connexionswest.org.uk> – Your Way Forward - Options @ 16 and 17. Post-16 learning, training and work options; qualifications; sources of finance; useful websites.
- <http://workmatters.connexionswest.org.uk> – Information about working in the local area; how much people earn; number of people employed; types of jobs; useful websites.
- **Futures4Me** – explore all post-16 learning and training opportunities available in the West of England.

Connexions West of England Centres are open Monday – Friday. Contact direct for opening hours.

Bristol  
4 Colston Avenue  
Bristol BS1 4ST  
Tel: 0117 987 3700  
Fax: 0117 987 3701  
Minicom: 0117 907 4514

Bath & North East Somerset  
28 Southgate  
Bath BA1 1TP  
Tel: 01225 461 501  
Fax: 01225 465 619

South Gloucestershire  
21-23 High Street  
Kingswood  
Bristol BS15 4AA  
Tel: 0117 961 2760  
Fax: 0117 960 7838

South Gloucestershire  
28 Gloucester Rd North  
Filton  
Bristol BS7 0SJ  
Tel: 0117 969 8101  
Fax: 0117 931 2978

North Somerset  
45 Boulevard  
Weston-super-Mare  
BS23 1PG  
Tel: 01934 644443  
Fax: 01934 644409

[www.connexionswest.org.uk](http://www.connexionswest.org.uk)  
[enquiries@connexionswest.org.uk](mailto:enquiries@connexionswest.org.uk)

Connexions Direct (confidential information, advice and support for young people)  
Tel: 080 800 13 2 19. Text: 07766 4 13 2 19. [www.connexions-direct.com](http://www.connexions-direct.com)

The information in this leaflet was correct at the time of writing. Please check details - information dates quickly.

Produced by Red Bridge Solutions Ltd - [enquiries@redbridgesolutions.co.uk](mailto:enquiries@redbridgesolutions.co.uk)